

HIGHER EDUCATION TRAVEL SOLUTIONS



DUAGENCY.COM

Proactive and responsive travel management that goes beyond simply fulfilling your travel reservations

2 DUAGENCY.COM

INSTITUTION-WIDE TRAVEL SOLUTIONS

We have the experience, expertise, and technology to support your institution's travelers.

- Athletics
- Fans

Clubs

- Advancement
- Study Abroad
- Faculty

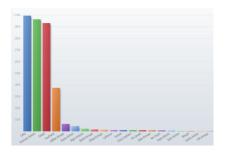
Staff

- Recruiting
 - **Campus Events**

Intramurals

- Alumni
- Central Admin.

OUR SERVICES



ANALYTICS & REPORTING

Our comprehensive analytics and reporting platform,

powered by Prime Analytics, provides visibility into your school's travel spend. Through benchmarking, KPI savings analysis, and supplier spend monitoring, we'll advise where your savings opportunities are and craft a strategy for achieving them.



TRAVEL RISK MGMT.

Fulfill your duty-of-care obligation to your students, faculty, and staff with traveler location reports, intelligence alerts, medical evacuation services, and more. We'll walk you through the process of deciding what level of support is right for your school.

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ONLINE BOOKING

Book your air, car, and hotel itineraries with an online booking tool. It's easy to use and all of your institution's contracted rates and travel policy can be configured into the tool.

3

OUR SERVICE MODEL

As a member of the Travel Leaders Network, we're able to provide our clients the buying leverage and travel industry clout that our \$35 billion in annual sales affords us, while at the same time providing proactive, high-touch service. It's this perfect mix of service and leverage that differentiates us and allows our clients to meet their travel program goals

TECHNOLOGY & INNOVATION

We operate using the latest in travel management technology and are proud to bring new and innovative products to the attention of our clients. We understand that the right balance of people and technology will allow you to fully optimize your higher education travel program.

STRATEGY & GUIDANCE

Our partnership with your school goes beyond simply booking reservations. We'll consult with each of your stakeholders to learn about their savings, service, and travel risk management objectives and design the strategy and provide the ongoing support that will bring those goals to fruition.

TRAVELER SATISFACTION

Earning the trust and loyalty of your school's travelers is paramount to us. Our agents will get to know your travelers by name, understand their preferences, and work to ensure their trips are crafted to meet their individual needs.



SUPPLIER DISCOUNTS

Get immediate access to our discounted supplier rates,

which can serve as your primary negotiated rates or as a supplement to your current supplier contracts. These rates are always available to your travelers, whether they book through an online booking tool or with one of our higher education travel agents.



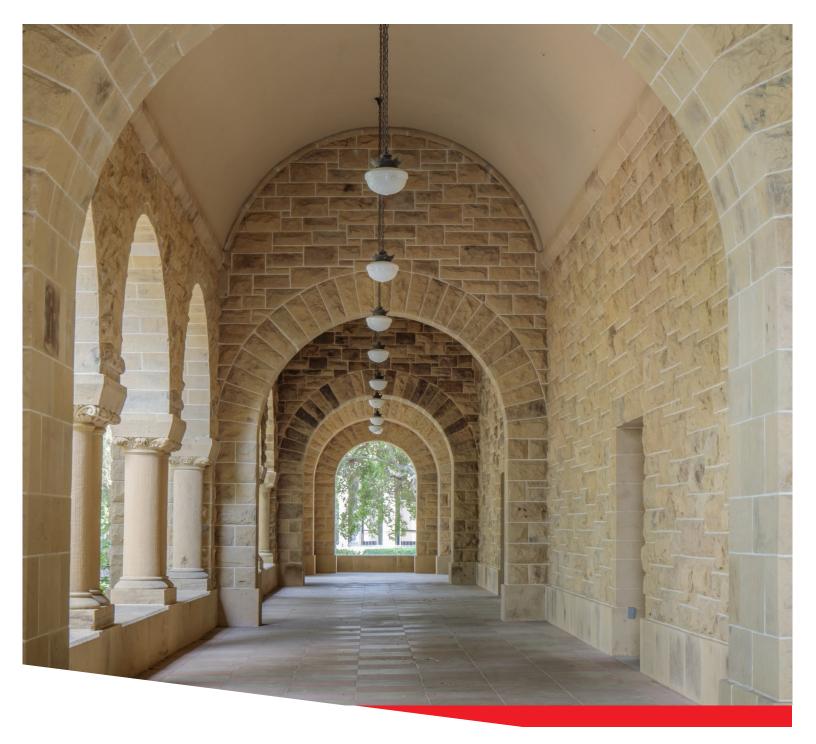
TIER 2 SUPPORT

Give your students, faculty, and staff **peace of mind** knowing that whatever time of the day they may encounter a situation requiring assistance we'll be there for them to advocate on their behalf, change reservations, and much more—**24/7/365**.



GROUPS & MEETINGS

Whether a faculty member is leading a group of students overseas or a department requires assistance setting up a meeting, we have the **experience and technology** to plan and execute your event endto-end or offer limited support to your internal planners.





TRAVEL LEADERS / DESTINATIONS UNLIMITED (319) 393-1359 business@duagency.com www.duagency.com

MANAGING HIGHER EDUCATION TRAVEL FOR OVER 40 YEARS

Travel Leaders / Destinations Unlimited has been helping higher education institutions craft and manage their travel programs since 1984. Our results-driven partnerships focus on helping organizations achieve their savings, duty-of-care, and traveler support goals.